

Spindle Repair Authorization Form



Deliver To:

MetalCut

962 Dimco Way
Dayton, OH 45458

Email: metalcut@metalcutservices.com
Phone: **937.434.4258**
metalcutservices.com

Date Sent

Shipping
Value

\$

For shipping insurance (paid by the customer)

Contact Info:

Distributor Name _____ Contact Name _____

Phone _____ Email _____

Address _____ City _____ State _____ Zip _____

End User _____ Contact Name _____

Phone _____ Email _____

Address _____ City _____ State _____ Zip _____

Contact MetalCut for an RMA Number

RMA Number

Make / Model

Serial Number

Operating Speed / Frequency

Drive Voltage

Please select type of disassembly you would like us to perform.

Complete Disassembly

*Example: Bearings, Noise, or
Vibration Issues*

Yes

No

Partial Disassembly

*Example: Sensor, Draw Bar, or
Tool Holder Issues*

Yes

No

Make / Part Number

Tool Holder Included

*Please use a tool holder with all
ATC spindles.*

Yes

No

Spindle Drawbar System Repair
Yes No

Spindle Drawbar System Activation Method

*We assume pneumatic unless advised otherwise. We are not responsible
for leaking nitrogen or hydraulic fluids requiring part replacement.*

Pneumatic

Hydraulic

Nitrogen

Inspections are free of charge, excluding freight. If an order is not placed for repair, the unit can be returned, disassembled, or scrapped. Once disassembled and inspected, the unit cannot be reassembled unless a repair order is placed, as some parts (i.e., bearings) will no longer be acceptable for use after disassembly. If an order is not placed within 30 days of quotation, and we have not been notified to ship the item back, the item may be scrapped.

The warranty for workmanship and material is valid for three (3) months after installation. The warranty will be valid for, at most, six (6) months after shipment. Warranty work is to be completed by MetalCut only at MetalCut's facility. Any work completed by others on the equipment without the written authorization of MetalCut voids the warranty in its entirety. Freight charges, in and out charges, time lost, production losses, etc., are not included in our warranty. No other warranty is expressed or implied.