

# Live Repair Authorization Form



## Deliver To:

### MetalCut

962 Dimco Way  
Dayton, OH 45458

Email: [metalcut@metalcutservices.com](mailto:metalcut@metalcutservices.com)

Phone: **937.434.4258**

[metalcutservices.com](http://metalcutservices.com)

Date Sent

Shipping  
Value

\$

*For shipping insurance (paid by the customer)*

## Contact Info:

Distributor Name \_\_\_\_\_ Contact Name \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

End User \_\_\_\_\_ Contact Name \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

### Contact MetalCut for an RMA Number

RMA Number

Make / Model

Serial Number

Operating Speed

Please select type of disassembly you would like us to perform.

### Complete Disassembly

*Example: Bearings, Noise, or  
Vibration Issues*

|                          |                          |
|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> |
| Yes                      | No                       |

### Partial Disassembly

*Example: Sensor, Draw Bar, or  
Tool Holder Issues*

|                          |                          |
|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> |
| Yes                      | No                       |

### Endmill / Routerbit Quote

*10% discount on endmills & routerbits  
purchased with repair services*

|                          |                          |
|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> |
| Yes                      | No                       |

### Quote for new equivalent live tool

*If yes, please advise on the preferred machine make and model.*

|                          |                          |
|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> |
| Yes                      | No                       |

Machine Make and Model

### Reason for Sending in Unit

**Inspections are free of charge, excluding freight.** If an order is not placed for repair, the unit can be returned, disassembled, or scrapped. Once disassembled and inspected, the unit cannot be reassembled unless a repair order is placed, as some parts (i.e., bearings) will no longer be acceptable for use after disassembly. If an order is not placed within 30 days of quotation, and we have not been notified to ship the item back, the item may be scrapped.

The warranty for workmanship and material is valid for three (3) months after installation. The warranty will be valid for, at most, six (6) months after shipment. Warranty work is to be completed by MetalCut only at MetalCut's facility. Any work completed by others on the equipment without the written authorization of MetalCut voids the warranty in its entirety. Freight charges, in and out charges, time lost, production losses, etc., are not included in our warranty. No other warranty is expressed or implied.